

Work Order ID 133223

Thursday, June 04, 2015 9:05:02 AM

133223

Page 1

Item ID: 1210/2405-2A

Accept

N900040100

Setup Start ***NS1***

Revision ID:

Item Name: PULSE LIGHT MODULE

Stop ***NS2***

Start Date: 5/27/2015 Start Qty: 1.00 ***1***

Cust Item ID:

Required Date: 5/28/2015 Req'd Qty: 1.00 ***1***

Customer: CGREA01

Reference: RMA RA112034

Approvals: Process Plan: UMR Date: 5-6-4 Tooling: _____ Date: _____

Run Start ***NR1***

QC: _____ Date: _____ SPC (Y/N): _____ Date: _____

Stop ***NR2***

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
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Draw Nbr	Revision Nbr

100

0.00

100

QC

Quality Control

Memo

INSPECT RA 112034
1210/2405-2A X 1 M126776

PULSE LIGHT NOT FUNCTIONAL

SEND TO SUPPLIER FOR EVALUATION

↓ repair sent in stock

0.00

110

110

Purchasing

Purchasing

Memo

0.00

SCRAP

P/O. 28734

① 1506-08 PD

CY JUN 08 2015

①

P.T.O.

QA: Aut Date: 16/02/02

WORK ORDER NON-CONFORMANCE / UPDATE



QA Closed:

Date:

Work Order update only ☒

Work Order: <u>133223</u> Part No. <u>1210/2405-2A</u> NCR No.		DISPOSITION Rework ☐ Scrap ☒ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS <table border="0"> <tr> <td>Skid-tube ☐</td> <td>Cross tube ☐</td> <td>Water Jet ☐</td> <td>Engineering ☐</td> </tr> <tr> <td>Machining ☐</td> <td>Small Fab ☐</td> <td>Prod. Eng. Coord. ☐</td> <td>Quality ☐</td> </tr> <tr> <td>Thermoforming ☐</td> <td>Finishing ☐</td> <td>Rec/Store/Packaging ☐</td> <td>Other ☐</td> </tr> <tr> <td>Large Fab ☐</td> <td>Composite ☐</td> <td>Supplier ☐</td> <td></td> </tr> </table>						Skid-tube ☐	Cross tube ☐	Water Jet ☐	Engineering ☐	Machining ☐	Small Fab ☐	Prod. Eng. Coord. ☐	Quality ☐	Thermoforming ☐	Finishing ☐	Rec/Store/Packaging ☐	Other ☐	Large Fab ☐	Composite ☐	Supplier ☐																																																	
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Work Order ID 133223

Thursday, June 04, 2015 9:05:02 AM

133223

Page 2

Item ID: 1210/2405-2A Accept *N900040100* Setup Start *NS1*
 Revision ID: Stop *NS2*
 Item Name: PULSE LIGHT MODULE
 Start Date: 5/27/2015 Start Qty: 1.00 *1* Cust Item ID:
 Required Date: 5/28/2015 Req'd Qty: 1.00 *1* Customer: CGREA01
 Reference: RMA RA112034

Approvals: Process Plan: _____ Date: _____ Tooling: _____ Date: _____ Run Start *NR1*
 QC: _____ Date: _____ SPC (Y/N): _____ Date: _____ Stop *NR2*

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
120	Receive & Inspect for Damage & Mat'l Certs	0.00							
120									
Packaging	Memo	0.00							
Packaging									
130	QC21- Final Inspection - Work Order Release	0.00							
130									
QC	Memo	0.00							
Quality Control									

1X 805-09-9

Sd 20160125

DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____		DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS <table style="width:100%; border: none;"> <tr> <td style="border: none;">Skid-tube ☐</td> <td style="border: none;">Cross tube ☐</td> <td style="border: none;">Water Jet ☐</td> <td style="border: none;">Engineering ☐</td> </tr> <tr> <td style="border: none;">Machining ☐</td> <td style="border: none;">Small Fab ☐</td> <td style="border: none;">Prod. Eng. Coord. ☐</td> <td style="border: none;">Quality ☐</td> </tr> <tr> <td style="border: none;">Thermoforming ☐</td> <td style="border: none;">Finishing ☐</td> <td style="border: none;">Rec/Store/Packaging ☐</td> <td style="border: none;">Other ☐</td> </tr> <tr> <td style="border: none;">Large Fab ☐</td> <td style="border: none;">Composite ☐</td> <td style="border: none;">Supplier ☐</td> <td></td> </tr> </table>						Skid-tube ☐	Cross tube ☐	Water Jet ☐	Engineering ☐	Machining ☐	Small Fab ☐	Prod. Eng. Coord. ☐	Quality ☐	Thermoforming ☐	Finishing ☐	Rec/Store/Packaging ☐	Other ☐	Large Fab ☐	Composite ☐	Supplier ☐	
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Picklist Print

Thursday, June 04, 2015 9:04:58 AM

Page 1

Work Order ID: 133223

133223

Parent Item: 1210/2405-2A

1210/2405-2A

Parent Item Name: PULSE LIGHT MODULE

Start Date: 5/27/2015

Required Date: 5/28/2015

Start Qty: 1.00

Required Qty: 1.00

Comments:

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
1210/2405-2A		Purchased		No			Each	15.0000		1			
1210/2405-2A									**				
PULSE LIGHT MODULE													
			<u>Location</u>		<u>Loc Qty</u>		<u>Loc Code</u>						
			ST540		15								
			m127289		15								

IX 8015-09-9.

m126776 x 1 m15-6-4

DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____		DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS <table style="width: 100%; border: none;"> <tr> <td style="width: 15%;">Skid-tube ☐</td> <td style="width: 15%;">Cross tube ☐</td> <td style="width: 15%;">Water Jet ☐</td> <td style="width: 15%;">Engineering ☐</td> </tr> <tr> <td>Machining ☐</td> <td>Small Fab ☐</td> <td>Prod. Eng. Coord. ☐</td> <td>Quality ☐</td> </tr> <tr> <td>Thermoforming ☐</td> <td>Finishing ☐</td> <td>Rec/Store/Packaging ☐</td> <td>Other ☐</td> </tr> <tr> <td>Large Fab ☐</td> <td>Composite ☐</td> <td>Supplier ☐</td> <td></td> </tr> </table>						Skid-tube ☐	Cross tube ☐	Water Jet ☐	Engineering ☐	Machining ☐	Small Fab ☐	Prod. Eng. Coord. ☐	Quality ☐	Thermoforming ☐	Finishing ☐	Rec/Store/Packaging ☐	Other ☐	Large Fab ☐	Composite ☐	Supplier ☐	
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Root Cause				FAULT CATEGORY																					
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OTHER : ☐																									

RA112034

Received @ April 24, 2015
Inspected@ May 26, 2015

CUSTOMER: CREAT SLAVE HELICOPTERS
CUSTOMER CONTACT: ALFONSO GARCIA
SHIPPED FROM: SPRINGBANK AIRPORT,
CALGARY

Instructions for RA112034 1210/2405-2A M126776

- Pulse light not functional
- Sent to supplier for evaluation

Time Estimate: N/A

Departments Required: quality, supplier

Pictures Attached: N/A

QTY INSPECTED: 1x 1210/2405-2A M126776

**THIS INSTRUCTION SHEET
MUST BE ATTACHED TO THE
RESTOCKING WORK ORDER
AT ALL TIMES!!!!**

DQA: _____ Date: _____



WORK ORDER NON-CONFORMANCE / UPDATE

QA Closed: _____ Date: _____

Work Order update only ☐

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Pulselite Canada

Box 1102, 2nd Fl., Wm 302

Tel: (604) 943 5938

E-Mail: info@pulselite.ca

Fax: (604) 943 5909

www.pulselite.ca

Packaging

Solo Aerospace Ltd

613 632 9577

1577 Aberdeen

Montreal ON

H3A 1H1

Invoice No

2125

Q.N.T. No

R115622201

P.C.

Return

Date

31-Aug-2015

Quant	Description	Price	Amount
	1210 - 2405 Pulselite Unit	0.00	0.00
	Serial J09261		
			0.00
NOTE: This Pulselite Unit replaces unit J09597			
Under warranty			
Thank - You For your Order			
Murray McDonell			



Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
Tel: 613 632 9577
Fax: 613 632 1053

PURCHASE ORDER

Purchase Order ID **PO28734**

Purchase Order Date 6/8/2015

PO Print Date 6/8/2015

Page Number 1 of 1

Order From :
PULSELITE CANADA
PO BOX 1100
DELTA, BC V4M 3T2

VU-PUL002

Ship To : DART AEROSPACE LTD
1270 ABERDEEN
HAWKESBURY, ON K6A 1K7
CANADA

Contact Name		Buyer	Chantal Lavoie
Vendor Phone	604-943-5938	Customer POID	
		Customer Tax #	10127-2607
Ship To Contact		Terms	Net 30
Ship To Phone		Currency	USD
Ship Via:	FedEx Overnight collect	FOB	Destination-Collect
Ship Acct:			

Line Nbr	Reference Vendor Part Number Line Comments Delivery Comments	Description/ Mfg ID	Req Date/ Taxable Promise Date	CD	Req Qty/ Unit of Measure	PO Unit Price	Extended Price
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1	133223	1210/2405-2A PULSE LIGHT MODULE	7/10/2015		1.00	\$0.00	\$0.00
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Yes

7/10/2015

RMA # 15430

S/N: J08587 NO PULSE CHANNEL OUT, ONLY STEADY ON

Line Total: \$0.00

PO Total: \$0.00

Note: Terms & Condition of Purchasing(Suppliers) and Procurement Quality Clauses are an integral part of our AS9100 requirements. To learn in detail, please visit www.dartaerospace.com for further explanation.

Change Nbr: 1

Change Date: 6/8/2015

Chantal Lavoie

From: Murray McDonell <info@pulselite.ca>
Sent: Friday, June 05, 2015 8:50 PM
To: Chantal Lavoie
Subject: Re: RA112034

Chantal,

The RMA number is 15-430.

Unit will be repaired or replaced under warranty.

A decision whether the unit will be repaired or replaced

will be made when the unit is received at Precise Flight (the manufacture).

If you have any further questions please contact me.

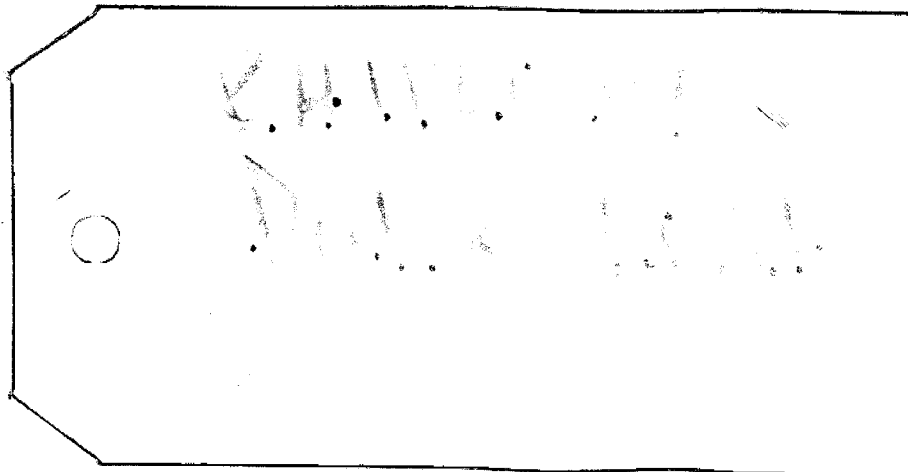
Regards,

Murray J. McDonell

Pulselite Canada
P.O. Box 1100
Delta, B.C.
V4M 3T2

Tel: 604 943 5938
Fax: 604 943 5909

www.Pulselite.ca



From: Chantal Lavoie
Sent: Friday, June 05, 2015 4:36 AM
To: Murray J. McDonell
Subject: FW: RA112034

Good morning Murray,
Please see below for the serial # and problem, please advise if it could be exchange for a new one.
Thanks
Chantal

From: Jennifer Renwick
Sent: Thursday, June 04, 2015 4:01 PM
To: Chantal Lavoie
Cc: Linda Lacelle
Subject: RE: RA112034

Hi Chantal,

SN is J08587 and the customer states the issue is: T/\$ to the amp, no pulse channel out, only steady on

Thank you,
Jenn

From: Chantal Lavoie
Sent: Thursday, June 04, 2015 1:15 PM
To: Jennifer Renwick
Cc: Linda Lacelle
Subject: RE: RA112034

Hi Jenn,
Would need the serial # of the unit and also the root cause of what wrong with it.
Thanks
Chantal

From: Jennifer Renwick
Sent: Thursday, June 04, 2015 12:18 PM
To: Chantal Lavoie
Cc: Linda Lacelle
Subject: FW: RA112034

Hi Chantal,

We are supposed to send this pulse light to the vendor, can you please let me know if they cover it under warranty? This will determine whether the customer gets a credit or not.

Thank you,
Jennifer

From: Patrick Duval
Sent: Tuesday, May 26, 2015 5:16 PM
To: Mario Poulin; Melanie Fauteux
Cc: Eric Downing; Patrick Smith; Jennifer Renwick
Subject: RA112034

Here's the attachment for the instruction on RA112034 . If you have any question please let me know.

Pat Duval
QC Coordinator
T: 1-613-632-5200 ext 288
F: 1-613-632-5246
www.dartaero.com



Dart Aerospace Ltd.
1270 Aberdeen Street
Hawkesbury, ON K6A 1K7
Tel: 613 632 9577
Fax: 613 632 1053

PURCHASE ORDER

Purchase Order ID **PO19955**

Purchase Order Date 5/22/2013

PO Print Date 6/4/2015

Page Number 1 of 1

Order From :
PULSELITE CANADA
PO BOX 1100
DELTA , BC V4M 3T2

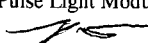
VU-PUL002

Ship To : DART AEROSPACE LTD
1270 ABERDEEN
HAWKESBURY, ON K6A 1K7
CANADA

Contact Name
Vendor Phone 604-943-5938

Ship To Contact
Ship To Phone
Ship Via: FedEx PI collect
Ship Acct:

Buyer Chantal Lavoie
Customer POID
Customer Tax # 10127-2607
Terms Net 30
Currency USD
FOB Destination-Collect

Line Nbr	Reference Vendor Part Number Line Comments Delivery Comments	Description/ Mfg ID	Req Date/ Taxable Promise Date	CD	Req Qty/ Unit of Measure	PO Unit Price	Extended Price
1	1210/2405-2A	Pulse Light Module 	(9/13/2013) Yes 9/13/2013		15.00 Each	\$314.10	\$4,711.50
	1210/2405-2A		9/13/2013 9/13/2013		5.00 Each	\$314.10	\$1,570.50
Line Total:							\$6,282.00
PO Total:							\$6,282.00

M126776

Note: Terms & Condition of Purchasing(Suppliers) and Procurement Quality Clauses are an integral part of our AS9100 requirements. To learn in detail, please visit www.dartaerospace.com for further explanation.

Change Nbr: 5

Change Date: 6/4/2015

Chantal Lavoie

From: Murray McDonell <info@pulselite.ca>
Sent: Monday, June 08, 2015 12:20 PM
To: Chantal Lavoie
Subject: Re: RA112034

Chantal,

Good Day to you.

Ship Pulselite Unit to:

Precise Flight
63354 Powell Butte Road
Bend, Oregon
USA 97701

If you require any further Information please contact me.

Thank-you.

Regards,

Murray J. McDonell

Pulselite Canada
P.O. Box 1100
Delta, B.C.
V4M 3T2

Tel: 604 943 5938
Fax: 604 943 5909

www.Pulselite.ca

From: Chantal Lavoie
Sent: Monday, June 08, 2015 7:36 AM
To: Murray J. McDonell
Subject: FW: RA112034

Good morning Murray,
Thank you for the RMA, which address should I ship to.
Chantal

808229

N° DE COMMANDE ORDER NO.		SERV. DEPT.		DATE	
P/O: 28734				15/07/03	
VENDU À SOLD TO		EXPÉDIER À SHIP TO		Precise flight	
ADRESSE ADDRESS		ADRESSE ADDRESS		63354 Pamela Butte RD	
				Beard, Oregon USA 97701	
DATE D'EXPÉDITION SHIPPING DATE	VIA	CONDITIONS TERMS	N° DE TAXE TAX REG. NO.	VENDU PAR SOLD BY	

[illegible]

FORMULAIRE DE VENTE

SALES ORDER